

Complaint Form

for the online store www.magaela.sk

Communication address: Roman Ďuriš, Vyšehradská 12S, 851 06, Bratislava, Slovakia

Customer

Name and surname:

Address:

Phone number / email address:

Complained product/service

Proof of purchase or warranty certificate number:

Name:

Date of purchase:

Accessories:

Description of defect:

I propose that my complaint be resolved in the following way /please tick the required option/:

☐ Exchange of goods

☐ Repair of goods

☐ Refund

☐ Discount from purchase price

☐ Other:

If the complaint is resolved by refund and you wish to have the money sent to a bank account, please provide the account number:

In Date:

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Customer's signature